

Access to medical test result services in General Practice

Patient Topic Guide

1 Introduction and background

- Thanks, introduce self, re-state purpose of the interview, structure
- If verbal consent being taken (telephone or skype interviews) – check information sheet has been read and if not go over key points, then:
 1. Do you agree to our conversation being audio recorded?
 2. Do you know you are free to stop the interview at any point and you may skip questions you would prefer not to answer?
 3. Do you agree to provide/send a signed consent form and understand your interview will not be included in the study if this is not received?

2 Experience of electronic medical test result services

- Describe your experience of accessing medical tests results electronically
 - Triggers to use
 - How easy is it to use (barriers / facilitators)?
 - How useful is it?
- What are the impacts (if & how does it help)?
 - Health
 - Knowledge / understanding
 - Experience of practice
 - Ability to self-manage
- Any concerns?
 - Practical difficulties
 - Difficulties understanding meaning
 - Security / privacy

3 Experiences of any other types of electronic medical test results services?

- Describe any other experience of similar services (as a patient, as a carer, or in other health facilities)
 - How does this system compare – pros & cons?

4 Any other issues

- Any other issues the participant would like to raise?